

Discover Headlam

YOUR IN-ROOM GUIDE



HEADLAM HALL

RURAL RETREAT

Bedroom
Copy

Please Do Not
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Welcome

We thought that instead of the usual, rather dull bedroom folder, we would put together a more colourful magazine that includes information regarding your stay with us at Headlam Hall and also some tips on what else there is to do in this fabulous corner of rural England.

As you may know, Headlam Hall is owned by the Robinson family who have farmed in the village for four generations and continue to do so as well as running the hotel along with a dedicated team of predominantly local employees, some of whom have been involved for many years and form a key part of the 'Headlam experience'. That experience, we hope, is about creating a home from home for our guests. Somewhere that offers professional service but in a relaxed and friendly atmosphere.

We hope that you have a comfortable and enjoyable stay with us and that this in-room magazine is useful or at least interesting to flick through. Being a bit off the beaten track means that repeat business is vital to us and we have many long-standing customers and are always hoping to find more.

Enjoy your stay!

The Headlam Hall Team





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WiFi, TV & Telephone

WiFi Our complimentary wifi is called 'Headlam Free'. When you connect you will see a portal welcome page and you just need to sign in either with a social account or by completing the form to enjoy unlimited connectivity.

Television Freeview channels are available including radio stations.

MAIN AREAS

Hotel Reception	0 (203 between 11pm – 7am)
Outside Line	9
Golf Shop	224
Spa Reception	220
Spa Brasserie	222

BEDROOM EXTENSION NUMBERS

Main Hall		Coach House	
Gainford	301	Wheat	325
Fern	303	Barley	326
Birkbeck	304	Rye	327
Pease	305	Maize	328
Barnard	306	Oats	329
Brocket	307	Hazel	330
Lyme	308	Heather	331
Peacock	309	Hawthorn	332
Peach	310	Holly	333
Floral	311	Spa	
Apple	313	Peppermint	334
Chestnut	314	Rosemary	335
Primrose	315	Thyme	336
Garth	316	Laurel	337
Poppy	317	Rose	338
Elm	318	Lavender	339
Mews		Virginia	340
Alder	319		
Ash	320		
Linden	321		
Lilac	322		
Willow	323		
Walnut	324		

Telephone Call Charge Examples

Local calls: 25p/min
 National call: 50p/min
 Mobiles: 50p/min (may vary)
 International (USA): £1/min

Restaurant

Breakfast	From 7am-10am (from 8am-10.30am on weekends)
Lunch	From 12pm, last orders 2pm (2.30pm on Sundays)
Dinner	From 6pm, last orders 9pm

Dress Code Smart casual please.

Children Under 7's are welcome in the restaurant up until 8pm. After this time it is only possible when a private dining room has been booked. A children's tea menu is available from 5-7pm (see page 8) but should you have any particular requirements please contact reception.



Spa Brasserie

Food & drinks are served from 9.30am-6pm (4pm winter time).





Other Guest Services & Information

Laundry Service Contact reception.

Ironing & Shoe Cleaning Contact reception.

Bedroom Tea & Coffee Service Your room is equipped with tea /coffee making facilities. Should you require fresh milk please contact reception.

Checkout Please vacate your bedroom on the day of departure no later than 11am. If you need an early checkout (before 7am) please notify reception the night before so we can make arrangements.

Classic & Sports Car Hire Between 1st May-30th October we have some superb classic cars for residents to hire for either a half day or full day motoring experience. Please contact reception for details or see the website.

E-Bikes We have a pair of electric bikes for residents to hire either for a half day or full day. This is a great way to explore the surrounding countryside and we have some set routes for you to follow. For details contact reception or see the website.

Fire Safety Please familiarise yourself with the fire procedure and floor plans that are displayed on the back of your bedroom door. Naked flames are not permitted in bedrooms. Please note that all bedrooms are NON-SMOKING which includes the use of e-cigarettes. Guests who choose to disregard this policy will be charged £150 as we may be unable to re-let the room the following night.





The Spa

(Dial 220 for Spa Reception)

Opening Times: 7am (8am on Sunday) until 9pm (last entry 8.30pm). Hotel residents can use the spa facilities from 2pm on the day of arrival until 11am on the day of departure.

Towels, robes and flip-flops are available at spa reception. The changing room lockers operate with a returnable £1 coin system.

Child access times (under 16's) apply to all areas of the spa and are as follows:

Monday-Friday:
8am-9am & 4pm-5.30pm

Saturday & Sunday:
8am-10am (until 11am Sunday) & 4pm-5.30pm

Please note that all residents must book spa time in advance as we have a limit to the number of people at any one time in the wet area to maintain a safe and relaxing environment. Unless you are staying with us on a package that includes spa use there is a daily charge of £10pp to use the facilities.

Children under 16 are welcome to use the swimming pool during the designated hours, however, the outdoor spa pool, sauna and steam room are for adults only. Children must also be supervised at all times by a 'swimming adult' (max. 3 children per adult) as we do not have a poolside lifeguard.

Spa treatments can be booked between 10am-7pm daily. There are 5 treatment rooms including one duo room (two beds) and a range of treatments are available for both men and women. Please see our spa treatment menu for full details and prices. Contact spa reception to check availability. The spa shop stocks a good range of products and gifts.

The gym is available to hotel residents aged 16 and over during the spa opening hours. Please do not use equipment that you are not familiar with for risk of injury. Suitable clothing must be worn in the gym including training shoes. The outdoor fitness area should only be used under supervision and is strictly for adults only as it is not suitable or safe for children.

Tennis

Our recently resurfaced hard court is available for residents to use free of charge. To book the court please contact spa reception.



Room Service

(Dial 0)

Breakfast can be served in your room between 7am-10am weekdays and 8am-10.30am weekends (please note that there is a £10 per room surcharge for this service).

Light Snacks are available in your room 10.30am-9.30pm. Please choose from the selection below and make your order via reception.

Bar Drinks including Wine can be served to your room (11am-11pm) – please call reception (dial 0).

Dinner in Your Room from our à la carte menu is available upon request from 6pm-9pm – please call reception (please note that there is a £10 per room surcharge for this service).

SANDWICHES

(Served on white bread or a wholemeal bloomer)

Roast ham & mustard mayonnaise	£8.00
Smoked salmon with cream cheese & cucumber	£8.50
Free range egg & watercress	£7.50
Bacon & 'Barny' brie	£8.00
Prawn & Marie Rose	£8.00

OTHER SNACKS

Homemade soup of the day & bread roll	£6.50
Eggs Benedict	£10.50
Scrambled eggs with smoked salmon & wholemeal toasted bloomer	£12.50
Assorted salads (beef, ham, prawn, vegetarian) served with bread	£13.00
Cream Tea (pot of tea/coffee with a scone, jam & cream)	£6.50

CHILDREN'S TEA

(Available in the restaurant 5pm-7pm)

To Start...

Soup & homemade bread	£4.00
Mini prawn cocktail	£4.00
Garlic bread & mature Cheddar cheese	£4.00
Hummus & vegetable crudities	£4.00

For Mains...

Grilled pork sausages with French fries & seasonal vegetables	£10.00
Mini fish & chips with pea puree	£10.00
Cheese & tomato omelette with side salad	£10.00
Pasta with a tomato & basil sauce, grated parmesan	£10.00

For Pudding...

Chocolate brownie & ice-cream	£4.00
Ice-cream & sorbet	£4.00
Fresh fruit plate	£4.00
Sticky toffee pudding	£4.00



Accessibility Information

Please notify reception of any accessibility requirements that we should be aware of. We have a disabled access toilet in the lobby of the Coach House and in the spa where there are also full changing facilities. If you require any assistance or additional information please contact reception (dial 0). Please note that we have access to our gardens avoiding steps at the bottom of the car park opposite the spa.



The Gardens at Headlam Hall

The walled gardens here are set over 4 acres and are well worth exploring during your stay. Beyond the large main lawn visible from the terrace you will find an ornamental canal, ancient beech and yew hedges, folly bridges, a rose garden, kitchen garden and tennis court!

Please note that children should be supervised in the garden due to the un-protected water.

Guests with Dogs

- Dogs are welcome to stay in certain designated bedrooms without charge but please do not let them onto the furniture and ensure they are clean and dry before entering the room. Old towels for drying are available upon request and without charge.
- Dogs can be exercised off their leads on the village green which is located at the end of the drive across the road. Please keep dogs on their lead when walking in the hotel grounds/gardens.
- As always, please collect and dispose of 'dog deposits' and use the dog waste bin on the wall at the road end of the drive.
- If your dog is prone to barking, chewing or any other destructive behaviour please do not leave them unattended in your room. In cases of damage or excessive dirt/dog hair in a room we will make a fair charge to cover cleaning/repair. In extreme cases when the room cannot be let the following night you may be charged accordingly.
- Clean dogs on a lead are welcome in the Main Hall Lounge, Library Bar and Spa Brasserie.



The Golf Course

(Dial 224 for the Pro Shop)

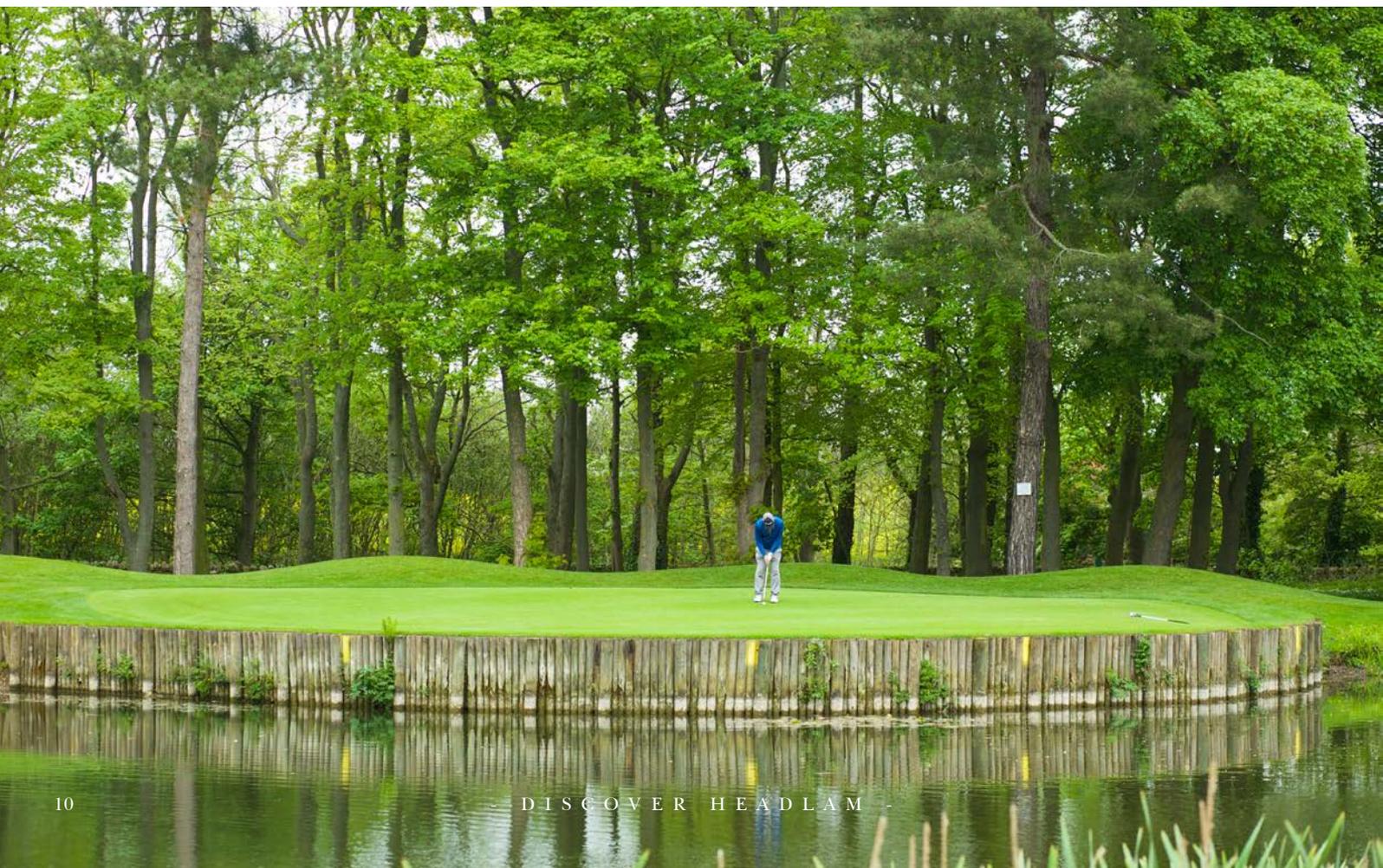
The 9-hole course is open during daylight hours subject to weather conditions and green fee tickets can be purchased from hotel reception or the pro shop. A round takes approximately 1 hour 45 minutes.

All players please note:

- The correct clothing and soft spike golf shoes must be worn (no metal spikes)
- Maximum of 4 golfers playing together (4 ball)
- Each player must have their own set of clubs (no sharing)
- Players must adhere to usual golf course etiquette (if in doubt, please ask in the golf pro shop for advice)

The Driving Range is open during daylight hours and tokens for the ball dispenser (located over by the range) can be purchased at the spa or in the pro shop.

The Pro Shop is open from 8.30am until 6pm or dusk and stocks a good selection of golf accessories, clothing and equipment. It is also possible to hire golf clubs and trollies as well as a golf buggy. The resident PGA Professional is available to book for tuition for all standards and ages of golfer. Please see www.headlamhall.co.uk/golf for information and prices.





Seasonal Offers at Headlam Hall

We run seasonal short break packages throughout the year offering added value. These are normally based on two night minimum stays and are available throughout the week, however, supplements for Saturday nights may apply. Information on our offers can be found on our website along with all other information relating to the hotel and facilities – www.headlamhall.co.uk. You can also sign up to receive emails relating to these offers on our homepage.

For the Best Rates always Book Direct

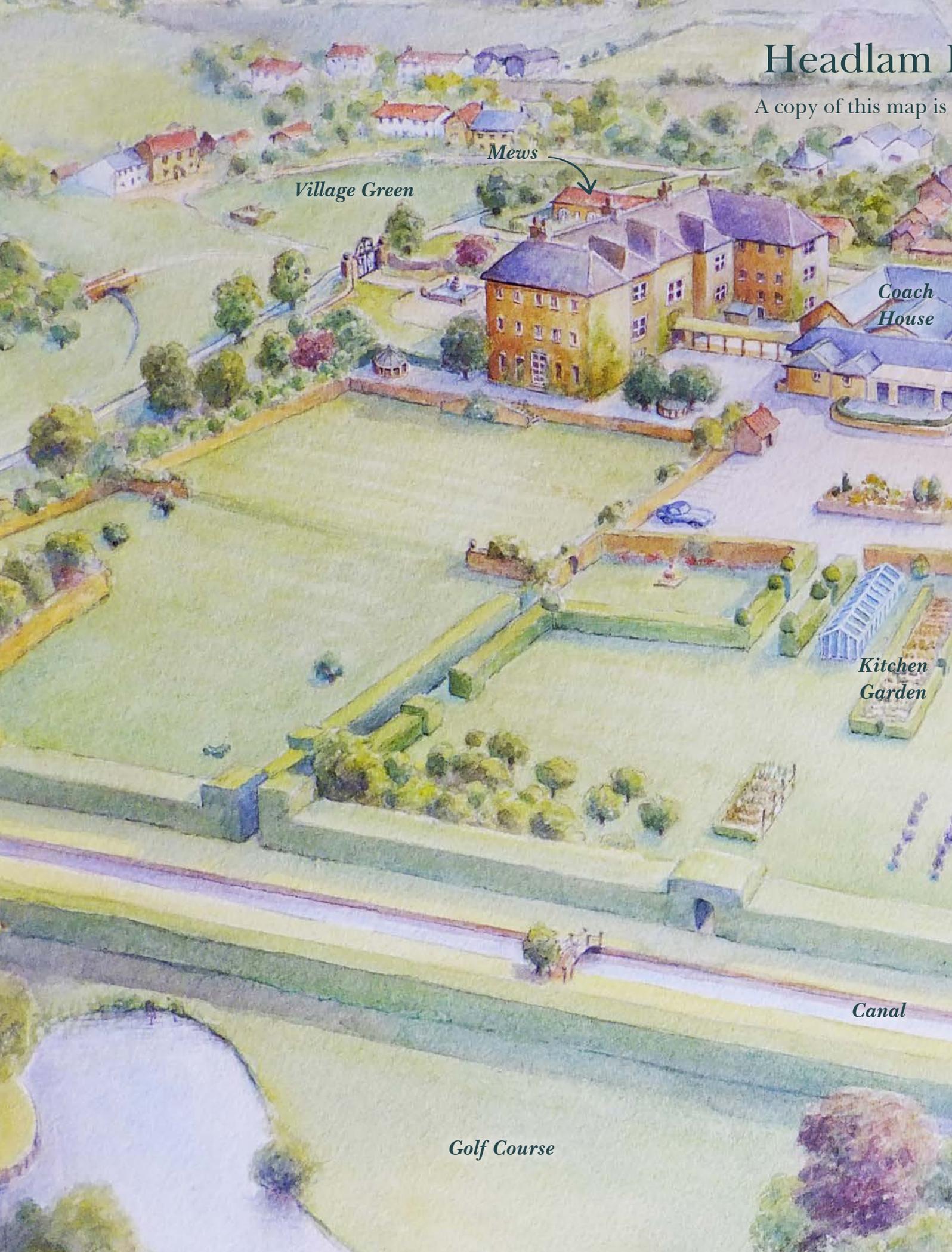
The best available rates are always found by booking with us directly.

This can be on our own online booking channel (www.headlamhall.co.uk/booking) or by calling reception on (01325) 730238 or dropping an email enquiry to reception@headlamhall.co.uk

This is for the simple reason that we do not have to pay hefty commissions on bookings that are made directly with us. We also offer a greater variety of accommodation packages when you book direct that are not available through third parties such as our seasonal short breaks and dinner inclusive rates.

Headlam

A copy of this map is



Village Green

Mews

Coach House

Kitchen Garden

Canal

Golf Course

Local Map

available at reception



Farm

Helipad

Golf Shop

Spa

Brasserie

Driving Range

Golf Course

Tennis Court



Nearby Attractions

Raby Castle (5 miles)

One of the best preserved medieval castles in England. Explore the impressive rooms of the castle and the 200 acre deer park. Special events take place throughout the year.

www.rabycastle.com

The Bowes Museum (9 miles)

This magnificent building stands proudly in the historic market town of Barnard Castle housing internationally significant collections of fine and decorative arts. Purpose built in the 19th century by John and Joséphine Bowes, the Museum has a wonderful story to tell and hosts exhibitions and special events.

www.thebowesmuseum.org.uk

The National Railway Museum (9 miles)

'Locomotion' is located in the town of Shildon and is the sister museum to NRM York. Marvel at iconic locomotives, watch engineering work in progress in the Workshop, browse the object-filled Warehouse, and let off steam in the outdoor play area.

www.nrm.org.uk



Raby Castle



The Bowes Museum



The National Railway Museum

Hamsterley Forest (15 miles)

A delightful 2000 hectare oasis, sprawling along the sides of a sheltered valley. It is perfect for walking, wildlife watching and cycling with trails for leisurely rides or high octane downhill mountain bike riding at the 'Descend Park'.

www.forestry.gov.uk/hamsterleyforest

Bowlees Visitor Centre (20 miles)

Situated amidst stunning woodland, near to Low and High Force waterfalls and surrounded by rolling fields that boast some of the best hay meadows in England, Bowlees Visitor Centre has all you need to make your visit to the North Pennines Area of Outstanding Natural Beauty a memorable one.

www.northpennines.org.uk/bowlees-visitor-centre

High Force (22 miles)

England's tallest waterfall on the upper course of the river Tees with an impressive 21m drop. Located in the North Pennines Area of Outstanding Natural Beauty there are also some fabulous walks to enjoy.

www.highforcewaterfall.com



High Force





A Selection of Regional Attractions

Auckland Castle (10 miles)

Auckland Castle has a thousand years of historic connection with England's only prince-bishop: granted exceptional powers by Norman kings, the Bishop of Durham remained virtual monarch in his diocese right up to the 19th century. The castle and its park are at the centre of a wider sacred Christian landscape which may be 1500 years old. They are one of the most important and best-preserved medieval bishops' palaces in all Europe.

www.aucklandcastle.org

Durham Cathedral (22 miles)

One of the great buildings of Europe. Set grandly on a rocky promontory next to the Castle with the medieval city huddled below and the river sweeping round. A World Heritage Site.

www.durhamcathedral.co.uk

The Yorkshire Dales (25 miles)

Just a short drive to the south will take you into the North Yorkshire dales where you will find well-known towns and villages such as Leyburn, Reeth and Hawes as well as attractions that include Aysgath Falls and the famous 'Buttertubs'.

www.yorkshiredales.org.uk

Killhope Lead Mining Museum (30 miles)

A multi-award winning 19th century mining museum in the centre of the North Pennines Area of Outstanding Natural Beauty.

www.killhope.org.uk

Beamish Museum (35 miles)

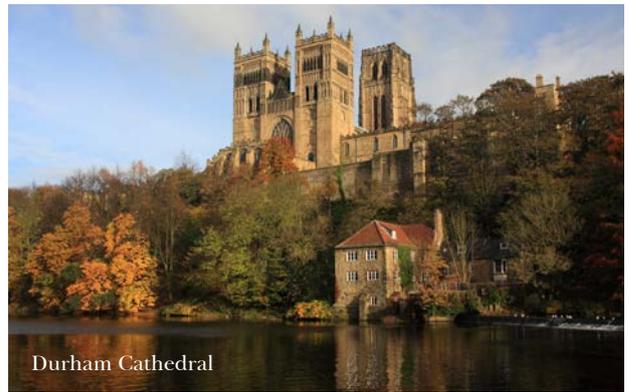
A world famous open air museum telling the story of life in the North East of England during the 1820s, 1900s and 1940s.

www.beamish.org.uk

Hartlepool Maritime Experience (35 miles)

A superb recreation of an 18th century seaport located in the attractive Hartlepool Marina.

www.hartlepoolsmaritimeexperience.com



Durham Cathedral

Local Shops & Places of Interest

Gainford Village (2 miles)

Here you will find local amenities including a shop, Post Office, pub, Doctor's surgery, two churches and a pleasant riverside walk.

Raby Hunt, Summerhouse (2 miles)

A Michelin star restaurant rated as one of the best in the UK.

Mole Valley, Piercebridge (3 miles)

A country store selling clothing, accessories and pet supplies.

Sam Turner's, Piercebridge (3½ miles)

A country store and garden centre with an extensive range of products and on-site café.

Piercebridge Organics (3½ miles)

This organic shop in the middle of Piercebridge is run by the local farmer and also has a café.

The Fox Hole, Piercebridge (3½ miles)

A contemporary country pub, dogs welcome.

Local Churches

St Mary's, Church of England, Gainford
St Osmond's, Catholic Church, Gainford



The
Rose & Crown

Romaldkirk

This charming 18th century inn was purchased by the Robinson family (owners of Headlam Hall) in 2012 and is located 15 miles up the dale from Headlam, about 6 miles north west of Barnard Castle. Romaldkirk is a very pretty Teesdale village and the Rose & Crown stands on the green next to the impressive Saxon church, known locally as 'the cathedral of the dales'!

The characterful bar is open from 11am until 10pm (dogs welcome) and lunch is served daily from 12-2.30pm. Just ask at reception if you would like us to reserve a table there for you. The Rose & Crown has an excellent reputation for its food so can get quite busy.

It is a lovely drive up the dale to Romaldkirk and once there you can enjoy some fabulous walks. On a nice day the benches at the front of the Rose & Crown are a great spot to sit with a drink and watch the world roll slowly by!

The Rose & Crown, Romaldkirk, DL12 9EB,
tel. (01833) 650213 www.rose-and-crown.co.uk

The path less travelled...





Drives Out in the Beautiful Countryside of the Durham and North Yorkshire Dales

We have some fabulous routes to enjoy a drive out exploring the surrounding countryside on relatively quiet roads. If you fancy something a bit different then what about hiring one of our classic cars available in the summer season? See www.headlamhall.co.uk/classic-car-breaks for more information.

Please ask at reception for route instructions for one of the following suggested drives out:

Tour of Teesdale A scenic trip up the dale following closely to the path of the river Tees and taking in the historic towns of Barnard Castle and Middleton-in-Teesdale plus the pretty villages of Cotherstone, Romalldkirk, Mickleton, Eggleston and Staindrop. (*approx. 40 miles*)

Teesdale and Arkengarthdale Head up through Teesdale before heading over to Brough and Kirby Stephen on the edge of Cumbria and then follow the road into North Yorkshire through Arkengarthdale passing the highest pub in the UK, Tan Hill Inn. (*approx. 80 miles*)

Teesdale & Weardale Drive up through Teesdale and continue west over to Alston on some stunningly remote roads before returning back down Weardale passing through Stanhope and then down past Hamsterley Forest and returning to Headlam. (*approx. 80 miles*)



Local Walks

A copy of these routes is available at reception

ROUTE 1 PINDER

Approx. 3 miles

At the end of the hotel driveway turn right and follow the narrow road out of the north of Headlam and after 100m turn left. After about another 100m you will see a gate on the right with a footpath sign taking you across the field. After following the path over three fields you will meet a road at the end of a farm driveway. Turn right onto the road for only about 50m before turning left onto a footpath/driveway. This public footpath goes past Pinder Farm, across a couple of fields and arrives at the road in Langton village. Go left on to the lane and then take the next right-hand turning on the lane (the road not the right hand footpath that you will see). Follow this lane for about 300m. As the road turns to the right you will see a grass lane to the left which you take. Follow the lane to the end and you will come out at the road. Cross straight over to join the little back lane towards Headlam. After about 100m, just after the bridge, there is a footpath/stile on the right which takes you back to Headlam.



ROUTE 2 HOLLIN HALL

Approx. 3.5 miles

At the end of the hotel drive go straight ahead across the middle of the village green and take the footpath to the right of Mason's Cottage (in front of their garage). The path crosses a field and joins the narrow back lane, turn left and follow the lane to the end. At the T junction go straight ahead onto the grass lane and follow this until it arrives back at a road. At this point go left over a low stile following the public footpath. The path will cross three fields before arriving at Hollin Hall Farm. Follow the route onto the farm's driveway, passing by the side of the white cottage, before it goes through a gate on your left (before the farmhouse). Follow the path across a field before reaching the road. When you arrive at the road turn right, follow the road for about 100m and as the road bends to the left you will see a footpath/stile on your left, take the stile over the wall, not the path/track straight ahead. Follow the footpath through three fields and when it arrives at the road turn right. Follow the road keeping left when the road forks and returning into Headlam.

ROUTE 3 DYANCE

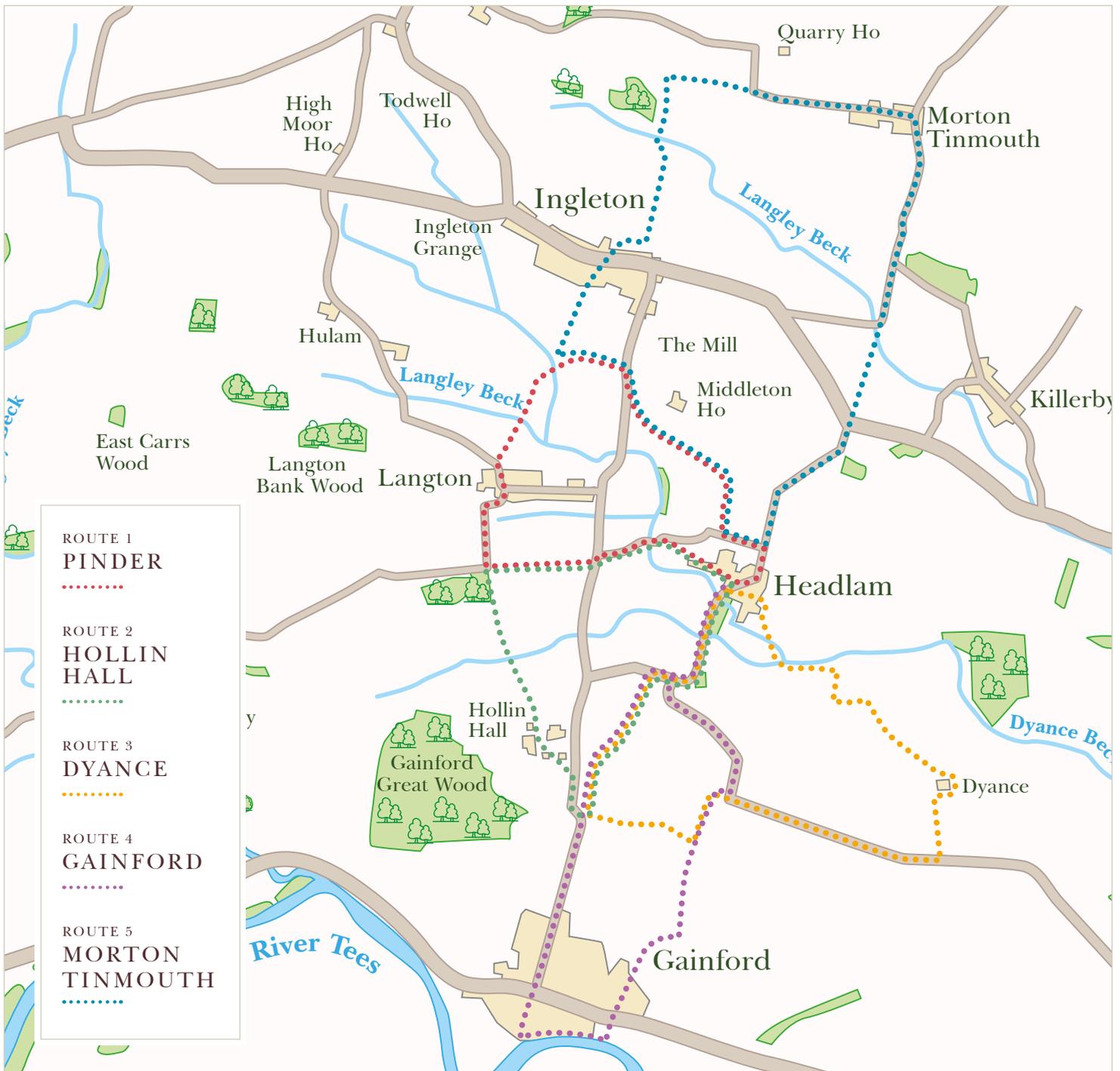
Approx. 4 miles

Head out from the hotel over to the golf course and from the golf pro shop follow the cart track/footpath that goes through the course. The path then leaves the golf course and goes through two fields. If the paths are not clear you are heading towards the white farm buildings diagonally across the field to the right. You come into the back of Dyance Farm and walk around the farmyard to the right and down the driveway. When you reach the road, you turn right and follow this for about 1 mile. As the road bends to the right you will see a driveway/footpath going to the left. Enter the drive but then turn immediately right before the white gate. This public footpath goes around the edge of a grass field at then you turn right (not straight on over a small bridge) and walk through a couple of arable fields. You then walk onto a grass track for about 50m and when you reach the road you will see a stile/footpath over a wall to your right. Follow the footpath through three fields and when it arrives at the road turn right. Follow the road keeping left when the road forks and returning into Headlam.

ROUTE 4 GAINFORD

Approx. 5 miles

At the end of the hotel drive turn left on to the road, follow this out of the village, up the hill. After the right hand bend, at the junction, turn left and follow the road for another ¼ mile. As the road takes a sharp left-hand bend you will see a public footpath on your right at the driveway to Burn House. Turn into the driveway but then take an immediate right before the white gate. Follow this around the two sides of the grass field and at the hedge go straight on crossing a very small bridge over a ditch. Follow the path and it comes out on a road/drive where you go left and follow the drive down to the end. At the end of the drive follow the residential road straight ahead to reach the main road in Gainford. Cross the main road and turn right, follow this road down to the village green. In the corner of the green is St Mary's church which is the access point to the riverside loop walk if you wish to do this. From the far side of the village green head up the road passing the Cross Keys on your left. Go straight ahead at the crossroads walking up North Terrace. Continue out of Gainford and up the hill and at the top where the road bends left there is a stile over a wall onto a footpath. Follow the footpath through three fields and when it arrives at the road turn right. Follow the road keeping left when the road forks and returning into Headlam.



ROUTE 5
MORTON TINMOUTH

Approx. 6 miles

At the end of the hotel driveway turn right and follow the narrow road out of the north of Headlam. Continue along this lane for about 1 mile until it meets the main road. Directly opposite is a footpath (there is no sign post) which takes you through two fields before arriving at a small road. Turn right on this road and follow for about 1 ½ miles until you get to a left hand turning at a dairy farm in Morton Tinmouth. Follow this road for about 1 mile, ignore the first footpath on your left and take the next footpath on your left through a white metal gate. Follow the track and then after a set of double metal gates turn left. Follow the path which goes through a few fields before arriving at the road in the village of Ingleton. Cross the road, turn right and follow the road until you reach the footpath

on the left which goes past the Village Hall before coming out on the playing fields. Cross straight over the playing field to the corner where there is a children's play area and follow the footpath the heads down the side of a field with a hedge to your right. You will then meet the driveway for Pinder Farm where you turn left taking you back to the main road. Turn right onto this road for only about 80m before turning left at a farm entrance with a cattle grid and take the footpath that bears off across the grass field to the right of the driveway. The footpath then continues for another two fields before it meets the narrow back lane behind Headlam. Turn right and after about 100m take the footpath/stile on your left and walk through the field arriving at the bottom of the green at Headlam.



The Headlam Hall Story...

In the 16th Century the Headlam estate came into the possession of the Birkbeck family, originally of Hornby in Cumberland, through the marriage of Thomas Birkbeck into the Lancaster family of Stockbridge, Westmorland.

The second son of Thomas, Henry, soon inherited the new family estate. He married Anne, daughter of Henry Brackenbury of Selaby, and the two of them were responsible for the construction of

Headlam Hall at the turn of 17th Century. As a gift to his wife, Henry had an elaborate oak fireplace installed in the main hall with the Birkbeck coat of arms displayed in the centre of the mantle. This feature still stands in pride of place to this very day.

The descent of the Birkbeck family thereafter was through the female line. By the mid 18th century the property had come into the possession of Lawrence Brockett

as a result of his marriage to Anne, the great, great granddaughter of Henry and Anne Birkbeck. The Hall then remained with the Brockett family for the next century and a half. The best known member of the Brocketts was the youngest of Lawrence and Anne's five sons, also called Lawrence. He became Regus Professor of Modern History at Cambridge by the age of 38, but died five years later after falling from his horse. He was buried at Gainford by torchlight, probably the church's last nocturnal burial.



The Brocketts were responsible for the alterations and re-building of the south wing and west elevation during the Georgian period. The addition of the north wing as a servants quarters in 1912 utilised stone and material from the demolition of an older dwelling to the east of the courtyard. This can be seen in an old photograph displayed in the main entrance corridor today.

In 1912 the property was acquired by Lord and Lady Gainford (J.A Pease, M.P.), where they lived until their deaths in the early 1940's. The Hall then belonged to Colonel Stobart and his family up until 1977 when it was acquired by its present owners, the Robinson family, who have farmed at Headlam for four generations.

“A perfect example of a medium sized manor house of stone, Jacobean on one side and of eighteenth century on the others”.

Sir Nicolas Pevsner on Headlam Hall



Modern History

The property, which includes 200 acres of farmland, was purchased by John and Ann Robinson in 1977 as they looked to expand their neighbouring farm. The building itself was more of a liability than an asset at this time as it was in a very poor state of repair with numerous holes in the stone roof and an overgrown garden that yielded 57 bales of hay on its first cut! It soon became apparent that the Hall needed an income to help with the costs of maintenance and upkeep so work began to make the main ground floor rooms and a handful of bedrooms suitable for letting to private parties.

In the early days it was very much a low-key concern with Ann Robinson doing the cooking for the occasional dinner party and guests often being left to 'fend for themselves' with an honesty bar in the corner of the main lounge. Customers consisted of shoot parties, some local companies including DSRM and Rothmans and occasional visiting



families from the USA. We did have the privilege of accommodating some interesting guests during this period including Count Cinzano (whose family originally owned the vermouth company of the same name), Count Zanon (an influential figure in Formula 1 in the 70's and 80's), Senator Richmond Flowers and the then President of France!

As time moved on more areas of the Hall were re-furbished and the initial six letting bedrooms grew to become sixteen by the mid-eighties with a full-time chef now employed along with John & Ann's daughter Clare and a handful of local staff. Wedding receptions were catered for in a marquee to the front of the Hall in summer months and conferences were a growing part of the business along with a steady local restaurant trade.

By the 1990s farming was in a difficult period so the Robinson family put more focus on the hotel business. The Coach House building which had housed a hay barn and the family horses was developed to offer a ballroom, conference facilities, swimming pool and additional bedrooms. It was at this time that David Jackson joined as General Manager/Chef and brought a new level of hospitality experience to the operation. In the late 1990's a conservatory was added to expand the restaurant and the six 'Mews' bedrooms were developed along the drive from stables and stores taking the total number of bedrooms to 40. The family horses had to be relocated yet again to stables at the top of the farm! John & Ann's youngest son, Thomas, had now joined the hotel operation and eldest son, Simon, was running the family farm.

Following the foot and mouth outbreak in 2001 it was decided that rather than re-stock with cattle on the farm it was an opportunity to develop the pastureland to the east of the hall to create a 9 hole golf course. The farming concern would become predominantly arable. Work began in 2002 and the course along with pro-shop and driving range opened in May 2004. The next venture was arguably the most ambitious in the growth of Headlam Hall to date, that being the creation of a new spa with an additional seven guest bedrooms. After a good three years in the planning stages work began on the spa in November 2005 and was completed by the same month in 2006. This new area of the business also meant a significant increase in the number of employees and the team now exceeded 70 people.



Between October 2015 and March 2016 the largest single restoration and refurbishment of Headlam Hall took place with a brief of improving all areas of the hotel whilst at the same time enhancing the superb period features of the building. This resulted in a reduction in the number of bedrooms to 38 as some rooms and bathrooms were made more spacious. To carry out this work, which included a complete re-plumbing of the main hall, the building had to be closed for a number of weeks.

Continued investment is a vital part of the survival of places like Headlam Hall and the next pages of its history continue to be written.

Children at Headlam

Family is a key part of what Headlam is about so we aim to make it an enjoyable place for children to stay as well as somewhere that is as relaxing as possible for the grown-ups! If you are staying here with a child (or children) then hopefully this page will provide you with some useful information.

What to do?

The gardens A great place to explore and you will also find a tennis court (rackets and balls available at spa reception). Please note, however, that there are hazards in the garden including unprotected water so younger children must be supervised at all times.

Around the Village Please feel free to visit the various animals that live in the fields around the village. There are normally horses in the field at the top of the green that can be greeted over the wall (see the village map).

Surrounding Countryside There are some great walks around public footpaths (see walking guide) and we also have a couple of bicycles available to borrow for older children. If you are looking to head out somewhere then have a look at the Local Attractions page in this magazine.

Golf Children who play golf are welcome on the course at any time. For beginners who might want to try it out we have a covered driving range or if a career as a professional player is the dream then why not book a lesson with our resident PGA golf professional who is fully qualified and an accredited England Durham County Academy Coach!



The Spa Under 16's are welcome to use the swimming pool at the following times:
Monday to Friday: 8am-9am and 4pm-5.30pm.
Saturday & Sunday: 8am-10am
(11am on Sundays) and 4pm-5.30pm.

Children must also be supervised at all times by a 'swimming adult' (max. 3 children per adult) as we do not have a poolside lifeguard. The outdoor spa pool, sauna, steam room and gym are not suitable for under 16's.

Playing Outdoors If you would like an area to play outdoors with children then the grass area next to the tennis court is a good option. Please note, however, that although a game of catch is fine in the gardens it is not suitable for football, cricket etc. due to the proximity of flower borders and fruit and vegetable plantations! If you would like an area to play games such as football then there are suitable sports grounds at local villages within a couple of miles so please ask at reception for details.



Eating Children aged 7 or over can eat in the restaurant with parent(s) or guardian(s) at any time and choose from our normal à la carte menu. It is possible upon request to omit elements of the dishes if required to suit children's tastes.

Under 7's are welcome in the restaurant up until 8pm. After this time it is only possible when a private dining room has been booked. A children's tea menu is available from 5-7pm and available from reception upon request. If you have any particular requirements or requests we will do our best to accommodate these but please give as much advance notice as possible.

Baby Changing We have a designated baby changing facility within the disabled toilet in the lobby area of the Coach House Suite.

Supervision There are many potential hazards around a hotel for young and small children so please ensure that there is close adult supervision at all times. Please also be aware of traffic in the carpark and along the driveway including larger delivery vehicles and farm vehicles.

Our Commitment to the Environment

We are very aware of the importance of doing our bit to minimise our impact as a business on the environment and this is done in a number of ways.

Energy

All of our heating boilers are efficient models that are maintained to a high level. In recent refurbishment works we have added additional insulation to the building where practical and the vast majority of our lighting is now LED which uses a very low amount of electricity in comparison to traditional element bulbs.

Our guests can assist with reducing energy consumption by taking note of the following suggestions:

- 1 If you are too warm in your room make sure you turn your radiator off at the thermostatic control if you are opening the window.
- 2 Turn off the lights and other electrical equipment such as TV's when you are not in your room.
- 3 If you do not require new towels when staying more than one night please hang them up on the towel rail/hook. If you do want new towels for the following night then please leave them on the bathroom floor.

Waste

We segregate our waste, including food, to minimise the amount going to landfill and so it can be recycled when possible. Cardboard is baled on-site for collection along with bottles, glass and cooking oil. It has been well documented that plastic is detrimental to our environment and can be difficult to recycle so we have undertaken a review of this and reduced plastics in our business where practically possible and will continue to do so as alternatives are developed.

Guest Toiletries

One area that a lot of plastic was used was for the bathroom amenities, i.e. the complimentary shampoo and body wash that we provide in rooms. Subsequently we have decided to use larger bottles that are refilled rather than disposed of. To help us with this policy we kindly ask that these product bottles are not removed from the bathroom.

Local Products and Suppliers

Whenever possible we always choose suppliers and products that are local to Headlam, even if they are not the cheapest option. This not only supports the local economy but also reduces the number of miles travelled in the delivery process. We also grow our own fruit and vegetables in the gardens here at Headlam which provides fantastic produce for the chefs in season.

Promoting Wildlife

When we built the golf course on pasture land we planted over 1500 trees and created wildlife protected areas. These have matured extremely well over the years and we have an abundance of birds on and around the course including geese, ducks, moorhens, heron and occasionally swans. The green keeping methods on the course employ low chemical techniques and the farm participates in the Countryside Stewardship Scheme.

HEADLAM HALL

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